

Justice Sub-Committee on Policing

ICT provision

Correspondence from DCC Neil Richardson to the Convener in relation to the i6 programme

Thank you for your letter of 14 November 2014 requesting an update on the i6 Programme since my previous correspondence in April.

You may recall from my correspondence of April 11th that a contract variation had been agreed between the Scottish Police Authority and Accenture which crucially protected the delivery of the full business requirements at no additional cost to Police Scotland. It also set out a revised delivery and milestone schedule aimed at completing full national roll-out of the technology solution across Scotland by September 2016.

I also indicated that Milestone 4 was due for completion the following month and can confirm that was indeed approved in May. I can also advise the Sub-Committee that all Milestones that ought to have been achieved at this point have been. It is important to note that the completion of Milestone 5, which included the detailed design of the i6 solution, did take longer than the target date of August. This was crucial to ensure the design, which will act as a baseline and blueprint for all remaining phases of the programme, fully met the operational requirements of Police Scotland. This work was concluded in September, and the milestone approved at the i6 Programme Board in October, signalling the completion of one of the most complex and significant phases.

The extension to the design phase had a consequential impact on future milestones whereupon the first Go-Live has been re-scheduled for September 2015. This was necessary to accommodate the additional work that was required to ensure the successful completion of the detailed design phase and the additional effort in all future phases prior to Go-Live. Both parties agreed that to hold the July 2015 Go-Live date, estimated when the contract variation was concluded but the detailed design phase was still underway, would have presented an intolerable level of risk to the programme through the introduction of unacceptably aggressive scheduling and unachievable timelines particularly in the key test phases.

As the detailed design phase was concluding in August the programme was subject to another planned independent Scottish Government Gateway Review (Gateway 0 Strategic Assessment). This provided a very favourable delivery confidence assessment of the programme and praised the robustness of Police Scotland's programme and supplier management.

Police Scotland then considered Milestone 5B which was a detailed implementation plan setting out the full range of activities through to full national delivery and lifetime management. Approval of this was deferred until the detailed design phase was concluded as Police Scotland insisted on understanding the full impact of the completed design on the wider delivery plan. During this exercise opportunities were identified and agreed between Police Scotland and Accenture to accelerate the

delivery across the organisation after the first Go-Live. This has enabled the programme to sustain the initial target date of full national roll-out by September 2016 as set out in the contract variation of March this year. Milestone 5B was approved at the November Programme Board as was Milestone 6 which outlines the full training strategy for the programme, the Accenture training solution, full training needs analysis and the training design plan.

The core application has now been built by Accenture, and the software witnessed by Police Scotland. Consequently Milestone 7 which details the approach to the build phase and wider technical architecture was approved at the i6 Programme Board on December 10th. A six month detailed product test phase has commenced and this will be followed by a rigorous user acceptance test phase prior to Go-Live.

i6 is a central element of the wider transformation of the service going forward. Continuous improvement and opportunities to improve service delivery and partnership working are key programme objectives. Recent examples of that are the inclusion of a national vehicle accident management solution and 'ewarrants' functionality (designed in partnership with the Scottish Courts Services) within i6 which will both be delivered as part of a future release.

I trust this information provides members with a meaningful update on the current status of the i6 Programme ahead of my appearance before you on 8 January 2015. In addition to that and as previously offered to the Committee, Police Scotland would be happy to provide an overview of the i6 Programme and the benefits it will deliver operational policing and wider criminal justice at any time suitable to members individually or collectively.

Neil Richardson OBE, QPM
Deputy Chief Constable (Designate)
12 December 2014