

# RESPONSE FROM THE SCOTTISH GOVERNMENT TO THE PUBLIC AUDIT COMMITTEE, DATED 20 APRIL 2015

## REPORT ON RESHAPING CARE FOR OLDER PEOPLE

I wrote to your predecessor Hugh Henry MSP on 20 August 2014 in response to questions that he asked me about your Committee's *Report on Reshaping Care for Older People*. In my response I drew attention to the ongoing work on integration, particularly with regard to the arrangements for monitoring progress over time, and I undertook to write again when that work was completed.

The Cabinet Secretary for Health, Well-being and Sport announced the publication of integration indicators on 19<sup>th</sup> March 2015. I have attached the list of indicators in Annex A. These indicators support the statutory outcomes<sup>1</sup> for integration which were laid in the Parliament on 3<sup>rd</sup> October 2014.

In making the announcement of the indicators the Cabinet Secretary said:

"The new partnerships will publish annual performance reports using those indicators, which replace the previous indicators for reshaping care for older people by drawing together measures that are appropriate for the whole system under integration. The indicators will help us to understand progress across Scotland towards our core priorities"<sup>2</sup>.

The national health and wellbeing outcomes and indicators are framed more broadly than the objectives that were set for Reshaping Care for Older People, but pursue the same ambition of offering more care in the community at home or in a homely setting. The move to a statutory framework will align the programme with integration and ensure a more consistent approach to monitoring progress. Many of the Reshaping Care for Older People measures have been incorporated in the integration indicators which will allow partnerships to continue to measure the improvement of outcomes for older people locally.

In their report, Audit Scotland highlighted that there was "no clear national monitoring to show whether the policy is being implemented successfully and what impact that is having on older people". The health and wellbeing outcomes and indicators provide a national framework for monitoring the progress of our policy objectives. Each integration authority is required to publish an annual performance report which will set out what improvements have been made against the outcomes locally. In addition, they focus on the experience of care as well as its organisation and promote a more person centred vision of care. In this they support the Scottish Government's 2020 Vision which is:

- that by 2020 everyone is able to live longer healthier lives at home, or in a homely setting;
- we will have a healthcare system where we have integrated health and social care and there is a focus on prevention, anticipation and supported self-management;
- when hospital treatment is required, and cannot be provided in a community setting, day case treatment will be the norm;
- whatever the setting, care will be provided to the highest standards of quality and safety, with the person at the centre of all decisions;

---

<sup>1</sup> <http://www.gov.scot/Topics/Health/Policy/Adult-Health-SocialCare-Integration/Outcomes>.

<sup>2</sup> <http://www.scottish.parliament.uk/parliamentarybusiness/28862.aspx?r=9860&i=90342&c=1811129>

- there will be a focus on ensuring that people get back into their home or community environment as soon as appropriate, with minimal risk of re-admission.

The Committee was particularly interested in the degree to which integrated budgets would be effective in supporting more people to live independently at home or in a homely setting. A number of the indicators, notably 15 and 18, focus on the location of care and will allow for national and local performance to be tracked over time. Indicator 2 also focuses on the degree to which individuals consider that the care they receive supports their sense of independence.

The work on Reshaping Care for Older People will now become one of the responsibilities of integration authorities. The reporting requirements put in place under legislation and the statutory guidance are the basis on which progress will now be measured.

I also said that I would provide a copy of the evaluation report on the Stitch in Time pilot. Evaluation Support Scotland are preparing the evaluation and expect to be able to provide it by 31 May. I will provide a copy to the Committee as soon as it is published.

Yours sincerely

**PAUL GRAY**

## List of Core Suite of Indicators

**Outcome indicators based on survey feedback, to emphasise the importance of a personal outcomes approach and the key role of user feedback in improving quality. While national user feedback will only be available every 2 years, it is expected that Integration Authorities' performance reports will be supplemented each year with related information that is collected more often.**

1. Percentage of adults able to look after their health very well or quite well.
2. Percentage of adults supported at home who agree that they are supported to live as independently as possible.
3. Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided.
4. Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated.
5. Percentage of adults receiving any care or support who rate it as excellent or good
6. Percentage of people with positive experience of care at their GP practice.
7. Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life.
8. Percentage of carers who feel supported to continue in their caring role.
9. Percentage of adults supported at home who agree they felt safe.
10. Percentage of staff who say they would recommend their workplace as a good place to work.\*

**Indicators derived from organisational/system data primarily collected for other reasons. These indicators will be available annually or more often.**

11. Premature mortality rate.
12. Rate of emergency admissions for adults.\*
13. Rate of emergency bed days for adults.\*
14. Readmissions to hospital within 28 days of discharge.\*
15. Proportion of last 6 months of life spent at home or in community setting.
16. Falls rate per 1,000 population in over 65s.\*
17. Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections.
18. Percentage of adults with intensive needs receiving care at home.
19. Number of days people spend in hospital when they are ready to be discharged.
20. Percentage of total health and care spend on hospital stays where the patient was admitted in an emergency.
21. Percentage of people admitted from home to hospital during the year, who are discharged to a care home.\*
22. Percentage of people who are discharged from hospital within 72 hours of being ready.\*
23. Expenditure on end of life care.\*

\* Indicator under development